

TalenTactics

**Mr. John Mitchell
Mitchell Renovations
1304 S. Howard St.
Philadelphia, PA 19147**

Recently, your company performed a "down to the frame" restoration of the kitchen in our Whitemarsh Township residence. We entered into the project with all the stories echoing in our ears regarding bad jobs, bad contractors, and bad experiences.

We emerged from the project with nothing but praise for you, your men, and your subcontractors. You discussed expectations at the beginning, set those expectations and kept to the schedule even through some unforeseen situations that cropped up during the project.

Your honesty and forthrightness was and is greatly appreciated. Not only did you do what you said you would do, but we never felt uncomfortable about leaving you or your men unattended in our home.

The job was clean. The workmanship impeccable, and the result has drawn nothing but high praise from those who visit our home.

Please feel free to use me as a reference for any future work as it pertains to your professionalism and integrity.

Sincerely,



**George W. Scott
President
TalenTactics LLC**