

July 21, 2005

Ikea Kitchen Department
2206 S Christopher Columbus Blvd.
Philadelphia, PA 19148

I am writing to acknowledge and commend Mitchell Renovations on the excellent job that they did with the installation of my new Ikea kitchen. From the first conversation that I had with John Mitchell to the very last day of the project, I experienced nothing but professionalism and hard work.

John was very patient and informative in assisting me on how best to approach the design of my kitchen renovation. He was always assessable for questions and to get the project complete. He and his team were very thorough, clean and punctual everyday on the job site. On several occasions John even went "above and beyond" the call of duty to ensure that my kitchen was completed on time. He even took it upon himself to negotiate with Ikea for some missing parts to the sink that I had purchased, to help save me time, money and heartache with having to go back and order a whole new sink, which would have delayed the completion of my kitchen for several weeks. He also went out of his way to make trips to the hardware store to purchase and replace other missing items that I was unaware I needed in order to complete the installation of my kitchen products.

I am very pleased with my new Ikea kitchen and even more so with the level of service and professionalism I received from John and his crew. Overall Mitchell Renovations made it very easy to endure what it takes to go through a kitchen renovation and he did it all with a smile everyday. Sincere thanks and gratitude go out to John and his crew for a job, very well done!

Sincerely,



Nicole Woodland - De Van